

Streamline VoIP Billing, Boost Productivity and Empower Clients

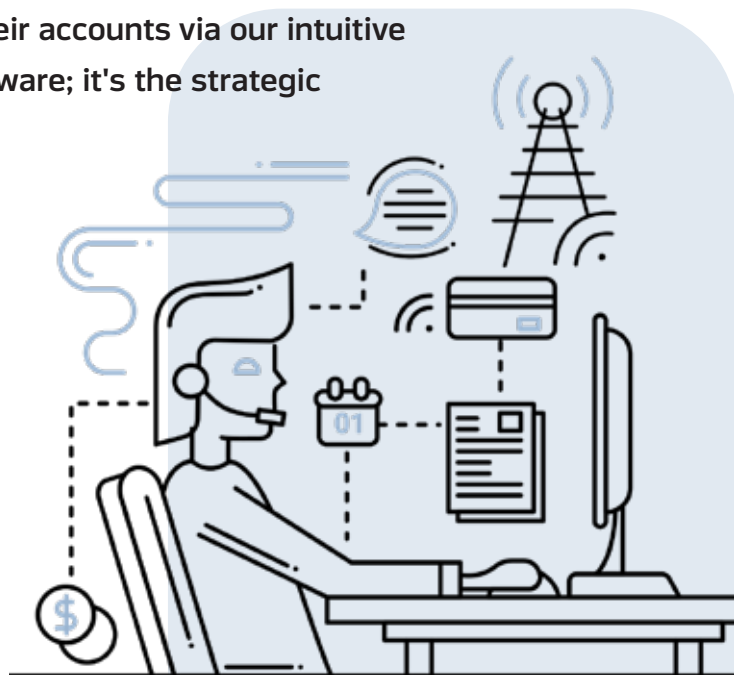
Revolutionize your VoIP billing experience with BillMax – precision at its core. Save time through automation in importing, rating and displaying CDRs, while gaining valuable insights through comprehensive reports. Increase overall productivity with effortless tax and fee management, and empower your clients to take charge of their accounts via our intuitive customer portal. BillMax is not just billing software; it's the strategic advantage your VoIP business needs.

BENEFITS

- Comprehensive billing options for CDRs
- Customizable plans
- FCC 499 report using minutes, Safe Harbor or Traffic Study numbers
- Multiple CDR vendors supported
- Assessment and reporting of taxes and fees
- Option to use Avalara for taxing and filing
- CDR display on customer portal and/or bills

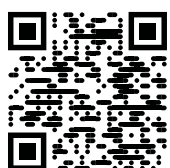
KEY FEATURES

- Targeted software for VoIP billing
- Save time with automation for importing, rating and displaying CDRs
- Gain insights via reports
- Increase productivity when taxes and fees are billed, collected and reported easily
- Empower customers to manage their accounts directly with customer portal



ABOUT BILLMAX

Our company began in 1994 as an ISP. We developed BillMax for our internal needs to improve cash flow, free up staff and offer better customer service. In 1998, we began offering our software solution to others. Our VoIP offering was driven by our clients' needs as they expanded looking for additional revenue sources. We have done hundreds of installations around the world. We work closely with our clients to put in place the required solution.



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BillMax VoIP Product Specifications

BILLING EXAMPLES

- Billing one price for the service, usage included.
- Billing one price for the service with additional billing for usage.
- Billing for both outgoing and incoming calls.
- Billing for specialty numbers such as incoming toll-free numbers and premium (900,976) numbers.
- Billing for combined usage from multiple lines for corporate and family plans.

CDR SOURCES

(currently supported)

- Asterisk
- EMI_Voyant
- Frontier
- NetSapiensAdvanced
- PBXware
- VOXO

CDR ASSOCIATION WITH A BILLMAX SERVICE

- Incoming calls
- Outgoing calls
- Source channel
- Destination channel
- Primary and secondary criteria considered

CALLS CLASSIFIED

- Pre-classified in CDR from vendors
- Local Calling Guide
- None if reporting by Safe Harbor

CALLS RATED

- Pre-rated in CDR from vendors
- Rate Deck
- Default settings on Billing Plan

BILLING PLANS

- Specified prepaid minutes
- Rate Per Minute
- Combination of Plan minutes/Rate Per Minute
- Unlimited minutes

CDRS DISPLAYED ON BILL

- All CDRs
- Plan minutes
- Long-distance calls
- N11 calls

CONNECTION FEES

- Successful outbound calls
- Long-distance calls
- Specified N11 call types

PLAN MINUTES

(can include combo/all)

- Inbound calls
- Outbound calls
- Long-distance calls
- Specified N11 call types

PRODUCT REQUIREMENTS

- BillMax base product
- Linux server

RATE DECK

- Provided by VoIP vendor
- Created CSV file

REPORTS

- FCC 499 – yearly and quarterly
- CDR Keys Not Associated
- CDR Listing – CDRs not associated with service
- CDR Billing Usage
- Future CDR Billings – CDRs for an account
- CDR Files – CDR files uploaded

TAXING

- Internal tax engine by product and service location
- Avalara integration

